

BURLINGTON SAFETY AND SECURITY GUIDE

FOR AN IMMEDIATE EMERGENCY, CALL 911
FIRE · MEDICAL EMERGENCY · ROBBERY/BURGLARY · VIOLENCE · IMMINENT THREAT TO LIFE

**ILLEGAL/AGGRESSIVE/
THREATENING
BEHAVIOR?**

**Call
Burlington
Police
Department
(BPD)**

Uniformed, fully
armed
patrol officers.

**802-658-2700
(EXT 9)**

**ORDINANCE
VIOLATION/NOISE
COMPLAINT/NON-
INJURY CRASHES?**

**Call a
Community
Service Officer
(CSO)**

BPD uniformed
civilian employees.
CPR and first-aid
trained.

802-540-2375

**MENTAL HEALTH/
SUBSTANCE USE ISSUE?**

**Call Street
Outreach**

Howard Center's
outreach specialists
work with police and
service providers to
coordinate support
for adults, young
adults, and families.

802-488-7013

Hours

- Mon/Tues/Fri: 8am – 8pm
- Wed/Thurs: 8am – 6pm
- Sat/Sun: 10:30am – 6pm

**CONNECTION TO
RESOURCES/COMPLEX
SOCIAL SERVICE NEEDS/
NEIGHBOR DISPUTES?**

**Call a
Community
Support
Liaison (CSL)**

BPD social
workers.

802-540-2395

Hours

- Mon-Sun, 8am-8pm

**CONNECTION TO
FREE SUPPORT WITH
PREVENTION AND
CRISIS RESOURCES?**

**Call the
Suicide and
Crisis Lifeline**

National network
of local crisis
centers.

CALL 988


Hours

- 24 hours a day,
seven days a week

NEED TO ISSUE A TRESPASS?

- Trespass Form:
burlingtonvt.gov/Police
- Name and description of
person is required to
accurately report a trespass.
- If you are concerned for your
safety when issuing the
trespass, please call BPD.

SCAN HERE:



**TIPS ON TALKING TO
BPD AND CSO:**

- Give your name, address,
and phone number.
- Describe why you are
calling.
- Pay attention to physical
details.

**SUBMIT A DRUG
TIP BY CALLING
802-540-2420**

- Reporting drug
activity helps
solve and prevent
further crimes.

SEE-CLICK-FIX

Report an issue like:

- Found
syringe/needle
- Graffiti
- Trash/illegal
dumping
- Pothole

SCAN HERE:



**VICTIM SERVICES AT BURLINGTON
COMMUNITY JUSTICE CENTER**
burlingtoncjc.org/victim-services



**CONFLICT ASSISTANCE PROGRAM AT
BURLINGTON COMMUNITY JUSTICE CENTER**
burlingtoncjc.org/conflict-assistance-program



**VERMONT CENTER FOR
CRIME VICTIMS SERVICES**
ccvs.vermont.gov



VERMONT NETWORK
vtnetwork.org