

# DOWNTOWN SAFETY AND SECURITY GUIDE

Business Name: \_\_\_\_\_ Address: \_\_\_\_\_ Manager/Owner: \_\_\_\_\_

## FOR AN EMERGENCY, CALL 911

• FIRE • MEDICAL EMERGENCY • ROBBERY/BURGLARY • VIOLENCE • IMMINENT THREAT TO LIFE

### ILLEGAL/AGGRESSIVE/ THREATENING BEHAVIOR?

#### Call BPD

Uniformed, fully armed  
patrol officers.

**802-658-2700 (EXT 9)**

### ORDINANCE VIOLATION/ISSUING A TRESPASS?

#### Call a CSO

Uniformed civilian employees within the  
patrol division of BPD. CSOs are trained in  
CPR and first aid. They can also help with  
animal control and found property.

**802-540-2375**

### MENTAL HEALTH/SUBSTANCE USE OR HOUSING ISSUE?

#### Call Street Outreach

The Howard Center's outreach specialists work  
with police and service providers to coordinate  
support for adults, young adults, and families.

**Hours 802-488-7013**

- Monday/Tuesday/Friday: 8am - 8pm
- Wednesday/Thursday: 8am - 4:30pm
- Saturday/Sunday: 10:30am - 6pm

### TIPS ON TALKING TO BPD AND CSO:

- Give your name, address, and phone number.
- Describe why you are calling.
- Pay attention to clothing, height and other physical details.

### SEE-CLICK-FIX

#### When to use:

- Found syringe  
or needle
- Graffiti
- Trash or illegal dumping

